

## FAQs

### **When should I arrive?**

The event starts at 1pm, so arrive in good time to make the most of the day and catch all of the performances. Ticket holders must arrive before 4pm. Any tickets that have not been scanned by 4pm will be released for on-the-door sales. The event closes at 8pm.

### **How do I get to Finsbury Circus Gardens?**

*Finsbury Circus Gardens, Finsbury Circus, London EC2M 7DT*

[Google Maps](#)

[What3words](#)

We recommend using public transport to travel to the site.

- Train/Tube - nearest stations are Moorgate and Liverpool Street.
- Bus - Several bus routes pass through Moorgate including the 21, 43, 76, 141, 153, or along London Wall 100, 153.
- Bike - Nearby [Santander Cycle Hire](#) stations on Finsbury Circus Place and Moorfields. Public bicycle racks can be found on the West side of Finsbury Circus (closest side to Moorgate train station) and on Bloomfield Street.

Car - Where driving is necessary, there are several [car parks](#) in the Square Mile. The roads around Finsbury Circus Gardens inclusive of entrance roads (Finsbury Circus Gardens and Circus Place) will be closed to traffic and parking bays have been suspended.

There are a limited number of disabled and doctors parking bays upon request to the event stewards on the day of the event, positioned at the entrances to Circus Place and Finsbury Circus.

### **Do I need a ticket?**

Yes, we recommend buying your ticket in advance, here:

<https://www.outsavvy.com/event/14822/duckie-summer-fete>

Our security and front of house team will be checking tickets and assisting with smooth entry to the Gardens.

### **Will there be a chance to buy a ticket on the day of the event?**

We encourage booking your ticket in advance to avoid disappointment. There will be limited tickets available to purchase at the Finsbury Circus entrance to the City Gardens. These will only be available from 4pm on the day of the event.

### **What facilities are on site?**

Toilets are situated on both sides of the Gardens, including accessible toilets and baby change facilities.

Waste disposal bins are situated at many points around the site. We encourage you to make use of the food waste and recycling bins that will be available. Please dispose of all rubbish to help keep the Gardens tidy.

A licensed bar and free tea stand.

Please note there are no food traders at the event, so do bring enough provisions to last you the day. We will be serving free ice creams, for as long as stocks last, at one of our fabulous sideshows. Local food shops and cafes are nearby for any last minute picnic supplies.

### **Is the event suitable for children?**

The event is aimed primarily for adults but we welcome families of all ages. Please note that cabaret performances may include adult themes and we leave it to your judgement to assess the suitability of the event for children. We operate a Challenge 25 policy at the bar.

### **Can I re-enter the site if I need to leave?**

You will be given a wristband on entry. You will be able to leave the event but will be required to queue to re-enter. Once on site, you will not be able to leave to purchase alcohol and re-enter the City Gardens. Bags will be searched on re-entry.

### **Can I bring my own food and drink?**

Yes. We encourage you to bring your own picnic. Only food and drink for personal consumption can be brought into the Gardens. Cafes and food shops will be open nearby. Wooden/plastic cutlery advised.

### **Can I bring my own alcohol to the event?**

Yes. However, there is an alcohol limitation in place that is set at 1 bottle of wine or 4 cans of beer/cider/pre-mixed cocktail per person. No bottles of spirits will be permitted. Any excess alcohol will be removed and disposed of. There will be a licensed bar at the event.

### **Can I bring my dog?**

Dogs are permitted on site but should remain on leads. No other animals are allowed on site. It will be your responsibility to clear up after your dog.

### **Is there anything that I am not allowed to bring to Duckie Summer Fete?**

Yes, prohibited items/activity include:

- Sky lanterns or kites, smoke bombs, unauthorised fireworks, or wax flares.
- Balloons or confetti
- Illegal drugs including all psychoactive substances and nitrous oxide (laughing gas).
- Knives or weapons
- Disposable BBQ's, portable camping stoves or open flames
- Gazebos
- Unauthorised tape recorders, professional film or video equipment are allowed onsite. Cameras for personal use are welcome.
- Items cannot be fixed to trees, railings, fences or any other structures in the City Garden and no stakes can be driven into the ground.
- Flying or filming with Unmanned Aerial Vehicles (UAVs, or so-called drones) are not permitted.

### **Will there be bag checks in place?**

Our trained security will perform bag checks on entry. We recommend bags are limited to a picnic hamper, small rucksack, day bag or handbag.

### **What should I bring if hot weather or rain is expected?**

The City Gardens is an open park with limited covered areas. If hot weather is expected, you are advised to bring suncream, a hat, and/or a hand held parasol. There will be a water point on site and we encourage you to stay hydrated in the event of hot weather. If rain is expected we advise you to bring umbrellas and wear weather-appropriate clothing.

You can sign up to the [Met Office Heat Health Alert service](#) for advanced hot weather warnings.

### **What access is available for Deaf and disabled audiences at Duckie Summer Fete?**

The City Gardens are step free and there are low level slopes that can be used for wheelchair access onto the lawn. If there is wet weather, there will be limited access on the grass for wheelchair users. There are concrete pathways around the edge of the lawn. Stewards are on hand to assist you with any access needs.

BSL interpreters will be in position for the Main Stage programme.

### **Is there anything to do after the event finishes?**

Local bars and pubs will be open if you wish to carry on your evening in the City.

### **Will I be able to get a refund if I can no longer attend?**

Refunds can be offered up until 48 hours before the event. In the unlikely event that the event is cancelled, all ticket holders will be refunded.

## **How are we keeping you safe?**

The safety and wellbeing of our visitors and staff is extremely important to us.

Our trained security stewards and front of house team will welcome you at the entrance and be on hand throughout to ensure a safe and enjoyable event for all.

We will be carrying out bag searches and there are a number of items we ask you not to bring. Restricted items will be confiscated and disposed of.

We work closely with the City of London Police and emergency services to ensure our security procedures are up to date and following best practice. We also engage with the City of London Police on [Project Servator](#) and continuously focus on delivering safe and secure environments for our events.

CCTV operates throughout the City of London to assist in the prevention and detection of crime, to aid public safety, and assist with management of the public highway.

## **What can you do to help keep everyone safe?**

We remind all visitors that you have an important role to play by reporting anything that doesn't feel right, for example, an unattended item or someone acting suspiciously.

If you see anything concerning, please tell a member of our staff who are positioned inside and outside the park. We will always take your concerns seriously.

Please cooperate fully with all security checks and support these vital members of our team as they carry out important work to keep us all safe.

#BeSafeBeSound

[www.counterterrorism.police.uk/safetyadvice/](http://www.counterterrorism.police.uk/safetyadvice/)

## **Where can I find out more?**

Please see our website:

[www.cityoflondon.gov.uk/duckiesummerfete](http://www.cityoflondon.gov.uk/duckiesummerfete)

Email [destination.city@cityoflondon.gov.uk](mailto:destination.city@cityoflondon.gov.uk) if you have further questions or require more information.